

DTS Rate Committee

August 5, 2020



Utah Department of
Technology Services



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Technology Services

dts.utah.gov

Agenda

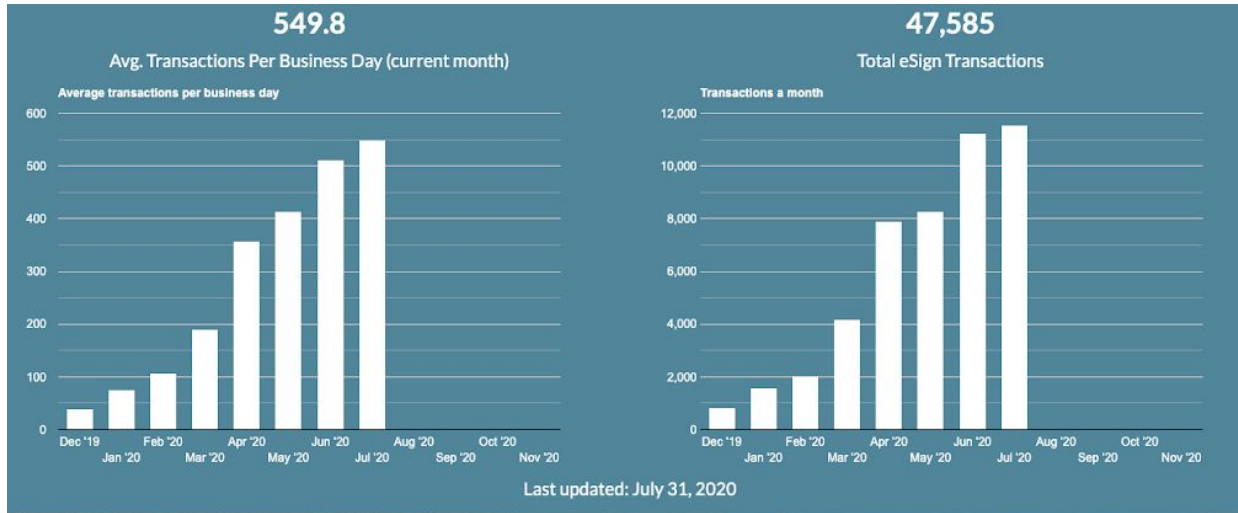
- Approve Minutes
- Follow Up Items
- Committee Discussion
- Public Comment

VoIP- Roadmap

- Existing phone systems are past end of life
- DTS plans to complete VoIP migration for all agencies by end of FY2021
- Need agencies to plan funding
- In FY2022, there will be a dual rate for phone service



esign.utah.gov



Desktop as a Service (DaaS)



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Systems Migrated to Cloud

DHS dcfs.utah.gov
DHS hs.utah.gov
DHS js.utah.gov
DHS dspd.utah.gov
DHS ush.utah.gov
DHS usdc.utah.gov
Catch the Answers
Health Website
Health Intranet
Mother and Infant Health Program
Naloxone
Opioid Overdose Prevention
Utah Public Health Laboratory
Vital Records
MotherToBaby
Utah Data Research Center
Utah's Own
Veterans Kiosk
Purchasing
Google Mail
success.utah.gov
broadband.utah.gov
Utah Data Research Center
Health Tools

DHA - Arts & Museums
DHA - Bookmobiles
DHA - Heritage & Arts
DHA - History
DHA - HistoryToGo
DHA - Indian Affairs
DHA - Intranet
DHA - Library
DHA - Multicultural Affairs
DHA - UServeUtah

SAP Payroll

eRules
UCC Filing
Labor Commission Website
Easy (AT & Prod)
Dugs
uSteps Help Manuals
DHS Websites x13
Uniflo
DataMart
Azure DevOps
Adhears

DHRM Website
DHRM Employee Website
DHRM Data system
IT Help Desk Service Mgt
Medigap Website
Insurance Website
Healthrates Website
Stoutware - Copier/Lease & State Mail
Fire Business System - Prod
WRI Web Site
DNR Website
Hazard Mitigation
Doc Search
Crime Lab Web
Crime Lab DB
DPS Employees Website
Social Services Data System
umec.utah.gov
Adoption Registry
Opioid Dashboard

System Admin Rate

- Aggressive Timeline for Cloud Core - Cloud Machine Team & Ops Team
- Pilot DevOps concept with Several Agencies
- Continued Training with GCP and AWS for Devs, Architects, DevOps, and Cloud Admins
- Looking at Cloud or On-Premise Hourly Rate
- Main goal is to deploy and deliver code at a much faster pace



SaaS Services

- Migration to SaaS products is increasing. DTS is supportive but need to keep lights on:
 - Authentication
 - Integration
 - VPN firewall
 - DNS Sec (domain name)
 - Network
 - Security (logging, monitoring, scans)
 - Overhead - contracts/procurement/accounting/IT Director
 - Help Desk
 - Configuration Management



Regulated vs. Non-Regulated

- DTS spends more time on regulated agencies (i.e. audits, security, personnel)

Options

- Rates
- Special Billing Agreement (SBA)
- Shift Resources
- Do Nothing



Thank You!

Department of Technology Services



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